



Bull Infrastructure Services & Support provides the 24/7 availability and performance your systems need to help your organisation succeed in an open, networked world.

Product Related Services

AIX Server Audit

Overview

Many organisations purchase an AIX server to host a specific application without fully understanding its internal technical complexity or how to keep the server updated with the latest operating system patches etc.

AIX Audit Service is designed to give customers an understanding of how their AIX server is configured and how to make best use of the available resources. It also details what the current operating system levels are and what they should be.

Service Scope

The service is for Customers using AIX hardware server models in the range of PL2xx – PL16xx or equivalent.

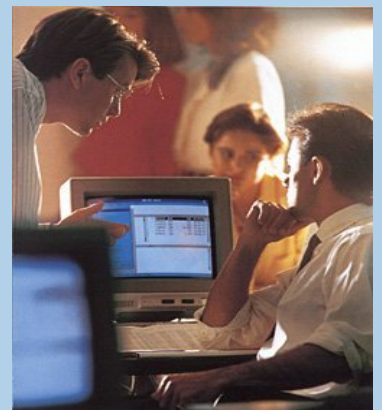
Recognise these symptoms?

- Our application provider has sold us a packaged solution which needs to run on an AIX server but we don't understand how the server is configured.
- Is our AIX server configured for optimal usage?
- How can I tell if my hard disks are mirrored and functioning correctly?
- Are there any Operating System Service Packs that should be applied?
- How can we tell when the last operating system backup was taken?



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Support on Demand

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Service Objectives

- To provide a snapshot overview of how the AIX server is configured, including information relating to:
 - Number of CPU's, disks, memory size and I/O adapters in use.
 - Current Firmware/Microcode and AIX versions.
 - Application software and versions in use.
 - To gain an understanding of Customers' growth plans that may impact future use of the server.
 - To make recommendations on how to make better use of existing hardware and to highlight any potential areas of risk.
 - To recommend any operating system and/or microcode/firmware upgrades.
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Outline Definition

Pre-requisites

- Nominated client contact.
- Access to the AIX server during normal office hours.

Steps

- A set of shell scripts will be run to collect configuration information typically half a day on-site.
- Findings will be documented and report compiled typically half a day off-site.

Deliverables

- A report in Microsoft Word format will be sent to you that details how the server is configured along with any recommendations for configuration changes and/or operating system and firmware upgrades.
 - A teleconference to review any concerns you may have arising from the reported findings.
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Contact **GlobalCare** today:

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