



Bull Infrastructure Services & Support provides the 24/7 availability and performance your systems need to help your organisation succeed in an open, networked world.

GlobalCare

Whatever it takes...

Implementation Services

The success of your infrastructure depends on an efficient and complete implementation, tailored to your organisation's specific needs.

No matter how complex your IT requirements, our experts will deliver efficient and effective Services that will have your new IT infrastructure ready for running operations, aiming to achieve state of the art product performance.

GlobalCare Implementation Services can also implement changes, enhancements or upgrades to your existing configuration to enable you to extract maximum benefit from your investment and provide additional valuable processing power to your users.

Bull **GlobalCare** Implementation Services include:

- Project Management
- Site preparation and environmental specification review
- Existing Infrastructure audit and review
- Initial configuration needs analysis and advice for expansion and upgrades
- Hardware and Software product installation
- Customised implementation:
 - Servers, SAN and NAS storage solutions, product integration
 - Partitioning, virtualization, Power On Demand
 - System tuning and optimisation
- Fully document the installation and configuration
- Start-up and Monitoring to assist you with a new system or product
- On site Expertise transfer to your IT professionals
- Training for new infrastructure and products
- Infrastructure expansion, upgrades or migration
- Consolidation of servers and storage

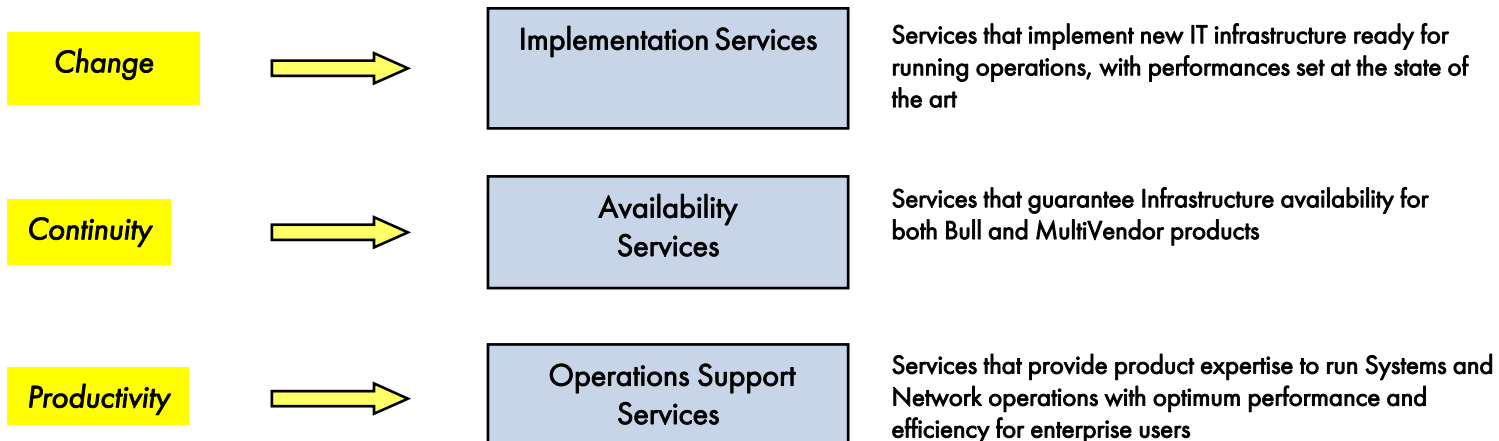


Architect of an Open World™



GlobalCare Implementation Services

Whatever it takes...



Confidence and Assurance

Bull Information Systems understands the importance of your systems to the success of your business and we have tailored an extensive service portfolio to fit your needs.

Using a unique combination of maintenance, support and management services, the **GlobalCare** services portfolio is designed to protect and enhance your investment.

For you to exceed your Customer service expectations and keep your associates focused on your Customers, you need the assurance that your systems will maintain high availability – **GlobalCare** gives you that assurance.

By selecting Bull Information Systems as your partner for infrastructure services and support, you can be confident that you align yourself with an experienced and credible service provider.

Bull Information Systems has made a significant investment in being uniquely qualified to service all of your infrastructure system components and we have ensured that dedicated service personnel with the appropriate skills and experience are always available.

You can rely on Bull's commitment to provide the support services that respond to your needs and requirements, now and in the future.

Contact **GlobalCare** today:

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